



Information provided by OmniSystem
Converted to PDF by StageLightingStore

Technical Department

WARRANTY:

Most products are subject to one-year parts & labor limited warranty. Lamps, Laser and Seasonal products are excluded. OmniSystem liquid must be used at all times with our fog machines. Use of other liquid will void the manufacturer's warranty. Repairs and parts provided by OmniSystem carry a 90-day warranty. Documentation must be provided. The original invoice or a copy of the original invoice must accompany all products for warranty repairs. Items under warranty will be returned to the customer freight prepaid by OmniSystem using UPS ground or similar service. Other delivery requests will be charged to the customer's account. OmniSystem's limited warranty covers the manufacturer's defective parts and labor, but does not include coverage for normal "wear & tear," misuse, negligence or accidents.

RETURNS & CLAIMS:

Return Authorization (RA) is required for the return or repair of items, prior to shipment to OmniSystem. Returns without an RA # clearly posted on the outside of the box may be returned or refused by our receiving department. If a return is refused or returned due to insufficient labeling and/or missing RA #, the sender is responsible for all shipping costs. Purchaser agrees that OmniSystem and/or the manufacturer will not accept responsibility, under any circumstances, for any cost or damage incurred as the result of the failure of any goods sold. The purchaser accepts full responsibility for the proper installation of items and will ensure the proper use of any OmniSystem products. Special care and consideration should be given to products that use liquids, i.e. bubble, fog, snow or foam. OmniSystem will provide assistance for the proper use of such products, but does not accept responsibility for any claims or damages resulting from the use of those products. No claim is made that any of the items in our catalogue are UL approved unless otherwise specified.

NOTE:

Some goods from Europe arrive with an open cord. European wiring code is: Brown = hot, Blue = Neutral, Yellow/Green = Ground.

The manufacturer's warranty is not transferable from original purchaser. Floor models and demo units for resale are not covered under our manufacturer's warranty.

- All products are intended for commercial use only.
- If a product is found to be used for non-commercial purposes the warranty is void.

- • No claims will be accepted after 1-year from the original invoice.
- • All disputes will be settled according to the Laws of King County, State of Washington, U.S.A.

Information in this document is subject to change without notice and does not represent a commitment on the part of the vendor or its representatives. No part of this document may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying, without the written permission of OmniSistem, 6403 S. 208th St Kent, WA 98032.